

Site Assessment/Needs Worksheet

Ontario HNHB

| Stakeholder | Nature of the vested interest | Site Personnel | | Preparation |
|---|--|----------------|-----------------------|--|
| | | Current | Needs | |
| Rapid Response Nurse/ Specialized Nursing | <ul style="list-style-type: none"> Improving the quality of clinical services Improving professional practice Cost-effectiveness and efficiency of services Patient centered | X | | <ul style="list-style-type: none"> Education (DIVERT Scale, Self-Management, CHF, COPD) PAM Prepare for, and include in mapping processes/ communication with frontline team |
| Care Coordinator | <ul style="list-style-type: none"> Optimizing coordination of services to the community Patient centered | X | | <ul style="list-style-type: none"> Education on DIVERT tool/ interventions/ PAM, QOL Basic version CHF/COPD education Prepare for, and include in, change management Study Logs |
| Managers (study Clinical Coordinator and Project Manager) | <ul style="list-style-type: none"> Improving the quality of clinical services Improving professional practice Lean processes for intervention deployment Staff support/resources | X | | <ul style="list-style-type: none"> Collaborate on key project activities (i.e. presentation to front line staff) Prepare for, and include in, change management and resource allocation |
| Psychosocial Support Staff | <ul style="list-style-type: none"> Improving the quality of services for patients Advance care planning | | X | <ul style="list-style-type: none"> Collaborate with interprofessional team |
| Pharmacist <i>MedsCheck Program</i> | <ul style="list-style-type: none"> Reducing medication errors | X | External and Internal | <ul style="list-style-type: none"> Medication Reconciliation Communication with PCP |
| Physicians | <ul style="list-style-type: none"> Reducing the number of ED visits Early intervention Collaboration/Communication Improved integration Primary Care > Community Care | X | External and Internal | <ul style="list-style-type: none"> Inform project activities- Intervention SBAR If no Primary Care Physician – involve LHIN NP, initiate Health Care Connect |
| Patients and families | <ul style="list-style-type: none"> Choosing level of participation and activities | | | <ul style="list-style-type: none"> Selected involvement in intervention Choice of interventions Patient Activation |
| CSA | <ul style="list-style-type: none"> Support staff for intervention and documentation | X | | <ul style="list-style-type: none"> Involve in implementing intervention procedures/processes Coding DIVERT patient for study |
| Service Providers | <ul style="list-style-type: none"> Improving the quality of clinical services Improved integration and communication Patient centered | Varied | External and Internal | <ul style="list-style-type: none"> Set up shared visit with Intervention Nurse/Service Providers Communicate with PSW to support monitoring Communicate with Allied Health to support goals and self-management |